NOTES TO CONSOLIDATED ANNUAL FINANCIAL STATEMENTS CONTINUED

for the year ended 30 September 2020

2. REVENUE AND OTHER INCOME

The revenue note below disaggregates revenue based on the type of customer (private, government and public healthcare facilities and corporate institutions) as well as per type of services (hospitals and complementary services, healthcare services, diagnostic services and growth initiatives) per geographical region (southern Africa and international), similar to the segmental report (refer note 9).

Management believes that both disaggregations depict how the nature, amount, timing and uncertainty of the Group's revenue and cash flows are affected by economic factors.

	2020 R'm	2019 R'm
Disaggregation of revenue based on the type of customer		
Contract from customers		
Private (including private medical aids and cash paying patients)	**16 810**	18 031
Government and public healthcare facilities	**6 068**	5 299
Corporate institutions	**2 425**	2 263
Rental revenue		
Rental income related to auxiliary services	**83**	79
Total revenue	**25 386**	25 672
Disaggregation of revenue based on the type of services per geographical region		
Southern Africa		
Hospitals and complementary services	**15 899**	17 213
Healthcare services	**1 346**	1 259
International		
Diagnostic services	**6 286**	5 582
Healthcare services	**1 535**	1 349
Growth initiatives	**320**	269
Total revenue	**25 386**	25 672
Timing of revenue recognition		
Over time	**13 471**	14 306
At a point in time	**11 915**	11 366
Total revenue	**25 386**	25 672
Other income		
Other rental income	**87**	99
Other income[1]	**88**	133
Government assistance/support	**33**	–
Other income	**208**	232

[1] *Comprises mainly of learning centre tuition and registration fees, Services Sector Education and Training authority (SETA) reimbursements and insurance receipts.*